



MODERNIZING YOUR MAINTENANCE STOREROOM

Effective Storerooms Provide a Cornerstone for Maintenance Excellence!

December 15-16 at J.W. Marriott, Mumbai

LIMITED SEATS!
MAKE PLANS NOW!
SOLD OUT!
DUBAI, SINGAPORE
& MALAYSIA

The Maintenance Excellence Institute has scheduled an intense 2 day TrueWorkShop on **“Modernizing Your Maintenance Storeroom”** for **December 15-16** at J W Marriott. As one of most popular public offerings, this is a 2-day professional development event for public and private sector operations. It is for those desiring to improve and achieve maximum value from their existing maintenance storeroom and to improve the very important MRO procurement process. It is specifically tailored for manufacturing plant and fleet maintenance, pure facilities maintenance and healthcare operations.

Who Should Attend?

- Maintenance Storeroom Managers/Supervisors
- Maintenance Storeroom Staff
- Maintenance Supervisors/Foreman
- Maintenance Planners/Coordinators
- Plant Engineers/Physical Plant Directors
- Facility Managers/Property Managers
- MRO Purchasing and Procurement Staff
- Maintenance Managers

Your Results: The results of this TrueWorkShop will provide practical tools you can apply. Results will allow you to define strategic, tactical, and operational plans along with many “Do It Now” actions. Our objective is for you to apply the best practice topics that we cover to improve your current storeroom or to plan a successful new storeroom.

* Early Bird & Group Discounts
Ask about our savings

Why This Work Shop?

Effective maintenance storerooms and parts/material procurement practices are essential to a successful maintenance operation. We have helped over 300 small, medium and large companies on their journey toward Maintenance Excellence with total maintenance operations assessments. Almost all of these operations needed some level of storeroom modernization and improvement. For some operations, the current best solution was to consider out sourcing which we share as a case study. We have found that the areas of storeroom planning, operation and improvement to procurement processes seldom receive the attention needed for viable solutions.

BILLIONS BEING LOST !

Paying heavy price for lack of maintenance?
"A stitch in time saves nine"



FACILITATED BY :



Ralph W. "Pete" Peters

Founder & President

The Maintenance Excellence Institute

✓ *This workshop works best when groups of people attend together as a team !*

The Maintenance Excellence Institute: Worldwide Services--Shop Level Results

MODERNIZING YOUR MAINTENANCE STOREROOM

Your Expert Course Director



Ralph W. "Pete" Peters has over 35 years of practical engineering expertise, operations management and maintenance experience at the shop floor level. As Founder/President of The Maintenance Excellence Institute (TMEI) he has helped operations such as the **UNC-Chapel Hill, Air Combat Command, Boeing, Heinz, General Foods, Biglots Stores, Marathon Ashland Oil, British Petroleum, Polaroid, Great River Energy, Wyeth-Ayerst, Cooper Industries, National Gypsum, Lucent Technologies, Carolinas Medical Center and the US Army Corps of Engineers** achieve success in plant, fleet, healthcare and facilities maintenance operations. During his career he has performed over 300 **Scoreboard for Maintenance Excellence** assessments in over 20 countries. He has served two manufacturing operations (**Cooper Tools Crescent/Xcelite** and **Channel Master**) as a **Plant Manager**. As **Director of Facilities Management**, he managed a 225-employee physical plant operation for the State of North Carolina. He also served as **Director, Productivity Management Division**, NC Department of Transportation and helped establish the first fleet maintenance management system in US. Pete is author for Maintenance Benchmarking and Best Practice from McGraw-Hill, The Guide to Computerized Maintenance Management Systems, two E-Books and four maintenance chapters in various handbooks.

He is also the author of over 200 articles and publications. Pete is currently a frequent speaker and TureWorkShop presenter/facilitator for TMEI and has delivered presentations on manufacturing and maintenance-related topics worldwide in over twenty countries. Pete received his BSIE and Masters in Management Information Systems from North Carolina State University. He is a graduate of the US Army Command and General Staff Course, the Civil Affairs Officer Course, the Military Police Officers Course and the Engineer Officers Advanced Course. He is retired from the NC Army National Guard (1995) with 28 years of concurrent service and serving in Viet Nam and during Desert Storm.

During his active US Army Corps of Engineers and NC Army National Guard career, he directed maintenance operations at company, battalion and brigade levels to include command of a **Direct Support Maintenance and Supply Company** in Vietnam. He is certified as a Total Quality Management facilitator for the National Guard Bureau

Dear Maintenance Professionals,

Hello again to those achieving Reliability and Maintenance Excellence in India. I am so pleased to be working with you again for my third trip to beautiful India. I have scheduled in your exciting Mumbai city a 2 day workshop on "**MODERNIZING YOUR MAINTENANCE STOREROOM**" during December 15-16, 2008. Let me tell you a little about this important new workshop. My experience in maintenance consulting as well as being a plant manager, a director of facilities management and maintenance manager all contributed to developing this much needed course.

Effective maintenance storerooms and parts/material procurement practices are essential to a successful maintenance operation. We have helped over 300 small, medium and large companies on their journey toward Maintenance Excellence with total maintenance operations assessments. Almost all of these operations needed some level of storeroom modernization and improvement. For some operations, the current best solution was to consider out sourcing which we share as a case study. We have found that the areas of storeroom planning, operation and improvement to procurement processes seldom receive the attention needed for viable solutions.

MODERNIZING YOUR MAINTENANCE STOREROOM is another course where you can achieve a good return on your investment in attending this course. We are very excited about our upcoming third trip to India and seeing some of past friends we have made from last year. Our continued work with the great staff from GKC will ensure you get the best possible value for our time together. Remember we work for you! We want you to apply what you learn from every session you attend. I have seen the good and the bad said of Maintenance in practice today, and look forward to sharing my insight experiences with you on a personal level.

One thing is for sure you will receive a warm welcome from us and we promise you a challenging, interesting and exciting programme. Please join us !

Ralph W. "Pete" Peters

Founder/President

The Maintenance Excellence Institute

MODERNIZING YOUR MAINTENANCE STOREROOM

Day One Agenda

-Introductions

- ✓ Attendees Present Their Top Five Challenges (Pre Course Work)
- ✓ Attendees Select Challenge for Improvement Plan of Action
- ✓ Attendees Begin to Plan Team Presentation for Day Three

-The Types of Maintenance & Storeroom Organizational Structures

- ✓ Storerooms Reporting to Maintenance
 - ✓ Storerooms Reporting to Finance/Purchasing
 - ✓ Being Successful Regardless of the Current Organization Chart
-
- Why Maintenance Operations Must Have Effective Stores and MRO Procurement
 - Productivity and Gained Value: How to Measure Both for Your Storeroom
 - How to Improve Total Operations Culture & PRIDE in Maintenance™
 - Case Study One: Boeing Commercial Airplane Group
 - Review of Attendee Scoreboard for Maintenance Excellence™ (Pre Course Work)
 - Handling Obsolescence via Support From Engineering
 - How Planning & Scheduling Depends on Effective Stores and Procurement
 - The Storeroom-Planner Partnership for Storeroom Excellence
 - How Effective Storerooms Support Improve Crafts Productivity
 - Modernizing Storeroom Operations to Improve MRO Customer Service
 - Storeroom Facilities Planning, Storage Equipment and Materials Handling
 - Review of Storeroom Storage and Materials Handling Equipment

Day Two Agenda

- Selecting Physical Location, Developing Layouts and Space Considerations
- What Are Optimal Storeroom Dimensions?
- How to Deal with a Small Storage Space and Maximize Cube Utilization
- Determining Storage, Lighting, and Security Requirements
- New Tools for Developing the Floor Plan -Solving Special Storage Challenges
- Life Safety Requirements for Material Storage and Handling
- Improving Receiving and Storage Methods & Stock Issuing Processes
- Using Bin Location & Parts/Stock Identification Systems -Hierarchical Systems vs. Unique Stock Numbers
- Qualifying Word List Examples & Describing Items for Cataloging and Repurchase
- Implementing Parts Staging, Delivery, Self Service Items
- Controlling Shop/Bench Stock, Satellite & "Secret" Stores -Inventory Management Best Practices
- Regular Spare Parts and Critical Spares
- Identifying Spares Requirements
- What is really critical to the operation?
- Who decides to buy, what and when?
- Inventory management and cycle counting
- Storeroom performance measurement
- Improving MRO Materials Management and Procurement
- MRO Purchasing Roles & Responsibilities:
- Purchasing Integration with Maintenance,Vendors and Finance
- Case Study Two: ArvinMeritor (Rockwell International)
- Developing and Building a Usable Catalog the Crafts Will Use
- Computer Searches, Printed Catalogs, Listing Order and Indexes
- How Pictures and Exploded Views Can Make Life Much Easier
- How to Avoid Common Cataloging Mistakes
- The Perpetual Inventory System

GKC In association with
TMEI is also proud to present **Ralph W. Peter's**
Workshop on
"Condition Based Maintenance"
at J W Marriott, Mumbai on 17-18 Dec, 2008.

For Details Contact : +91 22 2838 9197 OR
Mr. Hussain : +91 98208 08526

PROGRAMME SCHEDULE

08:30	☞ Registration & Morning
Coffee	
09:00	☞ Workshop Begins
10:30 - 10:45	☞ Morning Refreshment
12:30	☞ Networking Luncheon
13:30	☞ Afternoon Session Begins
15:30 - 15:45	☞ Afternoon Refreshment

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DELEGATES COMMENTS FROM PETER'S WORKSHOPS

"Will be able to plan jobs better and less of day to day fire fighting" - **Shyam Deshpande, Ranbaxy Laboratories Ltd**

"Our old knowledge got refreshed and I learnt new concept of Maintenance which can be helpful in a daily maintenance such as reliability maintenance, centered maintenance, maintenance planning & scheduling" - **N K Kataria, SAIL**

"The information given will certainly help in utilisation of craft in the company and overall improvement" - **Jagdish Kumar, Indraprastha Power Gen. Co. Ltd.**

"It will improve our productivity, total maintenance as a whole" - **Rameshwar Singh, IOCL**

"This information will definite help me in planning & implementing in my plant for best output & high profit" - **Himanchal Panda, NTPC**

"I would like to have sharing with my engineers & arrive on present score of Maintenance Excellence. Thereby, improvement opportunities can be identified to improve upon" - **B P Saggi, Ultratech Cement**

"We can go back with the knowledge gain during this conference & apply in our work place" - **Kamlesh Garg, Essar Power Ltd.**

"The teachings were very idealogical to current Indian Context" - **Sarabjeet Singh, Reliance Energy Ltd.**

"This event will help in future to reach the goal" - **Sourav Bandyopadhyay, Alstom Project**

"Will help us take PRIDE in Maintenance" - **Gautam Tulshyam, Jindal Steel & Power Ltd.**

"Definitely will help for better performance. Now it is time to focus on maintenance to improve productivity in a better manner" - **R Sasi Kumar, Sterlite Industries Ltd.**

"It is extremely helpful and can be immediately put to use" - **Sunil Waman Mahabal, M & M**

"We got lots of information regarding maintenance planning activity through this event and are definately going to implement in coming days" - **Pailkar Ganesh V, Siemens Ltd.**

COMPANIES BENEFITED FROM PETER'S WORKSHOP :

Aditya Cement • Alstom India • Anand Nishikawa Co • British Petroleum • BRPL Carrier International • Caterpillar International • Dr. Reddy's Lab • Essar Power Ltd • Ford Motor • GAIL • GHCL • GSEB Ltd. • Garware Polyester • General Foods • GlaxoSmithKline • Heinz India • Hindalco Honda • HPGCL • IOCL • IPGCL • ITC • Indian Rare Earth Ltd • Jindal Steel & Power Ltd • JSW Steel • L & T Ltd • Lucent • M & M • Maha Genco • Malana Power Co • Mando India • Maruti • MICO • MRPL • Moser Bear • MUSCO • NTPC • OPGCL • Ranbaxy • Reliance Energy Ltd • RINL • SAIL • Samsung • Sandvik Asia • Siemens • Satluj Jal Vidyut Nigam Ltd • Solvay Pharma • SRF Ltd • Sterlite Optical Technologies Ltd • Sudarshan Chemicals • Sunbeam Auto • Suzlon Energy • Tata G. Y. Batteries • Tata Visteon • TNPL • Ultratech Cement • Unichem Ltd • Vedanta Aluminium • Wockhardt Ltd

WHO SHOULD ATTEND?

- Maintenance Supervisors
- Foreman
- Maintenance Planners
- Maintenance Coordinators
- Future Planners
- Back Up Planners
- Maintenance Engineers
- Plant Engineers
- Physical Plant Directors
- Facility Managers
- Property Managers
- Maintenance Storeroom Managers
- MRO Purchasing
- Procurement Staff
- Maintenance Manager
- Maintenance Leaders with other job titles
- Maintenance Team or Crew Leaders